

Sagar Sadanand Shirode

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To pursue a challenging career and be part of a progressive organization that gives scope to enhance my knowledge, skills and to reach the pinnacle in the computing and research field with sheer determination, dedication and hard work.

PROFILE SUMMARY:

My objective is to further develop my career by pursuing my talents in the IT industry, Linux based systems and the software that supports those infrastructures, and feel my past and present experience in both technical and Linux support, WHM & Panel installation, configuration and troubleshooting, system administration, and development make me a strong candidate for the position of Linux Technical Analyst.

IT SKILLS:

Linux: - I have experience in managing Ubuntu and CentOS Linux systems, utilizing SSH for command-line administration. I specialize in implementing security measures such as firewall configurations, SSL/TLS certificates, and encryption. Additionally, I excel in configuring Apache and Nginx web servers and providing email and web support, troubleshooting issues with CPanel, PHP-based applications, and WordPress websites. My expertise extends to LEMP stack, and FTP.

Docker: - I've got hands-on experience in creating and managing Docker containers, building Docker images, and setting up networks between containers. I'm also good at finding and fixing issues in Docker deployments, and I know my way around debugging containerized applications.

AWS: - I possess knowledge of various AWS services such as EC2, S3, IAM, VPC, Load Balancing, Route53, and EBS. I am skilled in creating and managing network environments within AWS. Additionally, I have experience creating S3 buckets, launching EC2 instances, and hosting websites on them. I am also familiar with creating AMIs (Amazon Machine Images), snapshots, and images for Auto Scaling purposes.

CERTIFICATIONS and TRAININGS:

- AWS Certified Solution Architect:- Associate

ORGANISATIONAL EXPERIENCE:

June 2023 - Till date with MilesWeb internet services Pvt. Ltd as Technical support executive.

- Provide technical support: Diagnose, troubleshoot and resolve a wide range of website and e-mail issues - proven problem solver.
- Setup new WHM/CPanel hosting customers on Cloud Linux servers.

- Configured, deployed, and maintained Linux servers running the LEMP stack, optimizing components for optimal performance and scalability.
- Implemented and maintained server security measures, including firewall configurations.
- Provided technical support to customers, resolving server-related issues in a timely and professional manner.
- Resolved various issues related to WordPress websites, ensuring smooth functionality and optimal performance.
- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.
- Assisted customers with installing and troubleshooting online websites using CPanel/PHP based Web application.
- Provided guidance for deploying Node.js and Python applications on both shared servers and VPS environments.

EDUCATION

- BE in Electronics & Telecommunication from GES R. H. Sapat college of engineering management studies & research, Nashik in 2021 with 7.43CGPA
- Diploma from SMES Mahavir polytechnic Nashik, MSBTE Board with an aggregate of 70.00% in 2018
- Secondary from Shri chhatrapati shivaji vidyalaya M.bad Nashik, MH State Board with an aggregate of 69.80% in 2015

PERSONAL DETAILS

Date of Birth: 25/11/1999

Address: Behind irrigation colony, Ramkrishna nagar, Makhmlabad Nashik.422003

Languages Known: English, Marathi and Hindi.

Location:- Nashik

Sagar Shirode